



**Place of Hearing: Khariar Road
Appeared:**

1. **For the Complainant** – Sri Meghraj Sahu, At-Sirliguda, Po-Bhaleswar, Via-Khariar Road, Dist.-Nuapada.
2. **For the Respondent** – Sri Akshya Kumar Samal (JFM Nuapada), Repr. For Sri Sukhyat Dev Parida, EE, NED, Nuapada, TPWODL.

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GIST OF THE COMPLAINT:

The complainant consumer Sri Meghraj Sahu, At-Sirliguda, Po-Bhaleswar, Via-Khariar Road, Dist.-Nuapada under the territorial and statutory jurisdiction of respondent.

The complainant has appeared and submitted during course of hearing at camp court at Khariar Road on dt. 19.02.2026, in brief as follows:

- 1) The complainant has appeared before the forum for bill dispute of his LT/Irrigation supply with CD of 3 KW having consumer no- **9060-0101-3018** under EE, NED, Nuapada.
- 2) As complained by the complainant that bills to be revised.
- 3) The complainant has intimated the same to the OP, but till date the OP remains silent for which getting no other way the complainant has approached this forum for redressal of his grievance.

The complainant has prayed for:

To revise the excess bill.

SUBMISSION OF OPPOSITE PARTY IN BRIEF:

The OP (EE, NED, Nuapada) in its counter reply and course of hearing submitted as follows:

- 1) Test Report: 30.03.2026
- 2) Bill details from: 11/2017 to 02/2026
- 3) Date of supply: 03.03.2016
- 4) Category: LT/Irrigation
- 5) Connected Load: 3 KW
- 6) Meter No – TPU019550
- 7) Installed on: 12.02.2022 with IMR "0"
- 8) CMR: 23530 kWh on Dt. 30.03.2026
- 9) The meter status: Regular
- 10) Facts of the complainant: Revision of bill
- 11) As written version submitted by EE, NED, Nuapada as follows:
 - The consumer has requested to revise the provisional billing from Nov'17 to Jan 22. Then Meter changed on dated 12/02/2022 with SI. No- TPU019550 and actual b generated in that month and again provisional billing generated due to reading no taken from Mar'22 to Oct' 22. In the meantime, wrong provisional billing adjustment done in

the month of Nov 22 w credited amount to Rs 1211.76. Now actual billing generated from Nov'22 to till today. As per MRT site Verification with PVR Report, it is clearly mentioned that meter found at site with SL TPU019550 with final reading of 23530 Kwh.. However, the respondent requested the forum to take appropriate decision as necessary.

FINDINGS / OBSERVATIONS OF THE FORUM

On perusal of the complaint petition with all relevant enclosures as well as submission of OP and billing statement; the forum observes the followings:

- The complainant reiterated for excess billing.
- The OP submitted that the consumer has requested to revise the provisional billing from Nov'17 to Jan 22. Then Meter changed on dated 12/02/2022 with SI. No- TPU019550 and actual b generated in that month and again provisional billing generated due to reading no taken from Mar'22 to Oct' 22. In the meantime, wrong provisional billing adjustment done in the month of Nov 22 w credited amount to Rs 1211.76. Now actual billing generated from Nov'22 to till today. As per MRT site Verification with PVR Report, it is clearly mentioned that meter found at site with SL TPU019550 with final reading of 23530 Kwh..
- From 11/2017 to 10/2022 provisional / average bills have been served.
- Some bill was served abnormally from 02/2022 to 01/2026 due to supress meter reading.

ORDER

31.03.2026

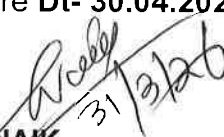
Basing on above observations, the forum passes the following order as per regulations of OERC Distribution (Conditions of Supply) Code 2019.

The OP is directed as follows:


- The bills served from 11/2017 to 10/2019 (2 years) are to be revised by taking average of 07/2023 to 07/2024 consecutive billing of new meter.
- To recast the bill from 02/2022 to 01/2026 with IMR "0" KwH and FMR "14324" KwH
- Any adjustments made during the revision period are also be taken into consideration / DPS charged on the wrong bills are also to be withdrawn.
- The complainant must clear all dues upon revision of bills.

The case is disposed of accordingly.

The matter is closed herewith. The compliance report to be submitted to the undersigned on or before **Dt- 30.04.2026**.


B. NAIK
Co-Opted Member
Co-Opted Member
GRF, Bhawanipatna


K.K. PATTNAIK
MEMBER (Fin.)
MEMBER FIN
GRF, Bhawanipatna


A.N. MEHER
PRESIDENT
PRESIDENT
GRF, Bhawanipatna



Copy to: -

1. Sri Meghraj Sahu, At-Siriliguda, Po-Bhaleswar, Via-Khariar Road, Dist.-Nuapada.
2. EE, NED, Nuapada, TPWODL.
3. Superintending Engineer, Electrical Circle, TPWODL, Kalahandi.
4. Chief Legal, Head Quarter Office, TPWODL, Burla.

“If the Complainant is aggrieved with this order of the Grievance Redressal Forum, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums.”

GRF BHAWANIPATNA